

LERN360 Privacy Policy

1. Overview

Your privacy matters to us. This policy outlines how LERN360 (“we,” “our,” “us”) collects, uses, and protects personal data shared by users of our services at <https://lern360.ai> (the “Platform”). It applies solely to our own platform and not to any third-party sites we may link to.

2. Consent and Policy Updates

By accessing or using the Platform, you acknowledge that you’ve read and accepted this Privacy Policy. We may revise this policy occasionally. The most current version will always be dated accordingly. Continued use after any update indicates acceptance of the revised terms.

3. Key Terms and Definitions

- **User:** Any individual or organization that interacts with our platform.
- **Personal Data:** Any information that identifies or relates to an individual user.
- **Cookies:** Browser-based data files used for anonymous analytics and personalization.
- **Device Data:** Technical info from the devices used to access our platform.
- **Engagement Data:** Metrics like time spent, pages visited, or session frequency.
- **Service Partners:** Authorized third-party providers that support our operations.
- **LERN Token & Services:** Refers to the blockchain-based learning system, services, and digital token ecosystem powered by LERN360.

4. Information We Collect

We collect the following categories of information:

- **Voluntarily Provided Info:** When users submit contact forms, emails, or sign up, we may collect names, email addresses, or wallet addresses.
- **Technical and Device Data:** IP address, browser type, OS, and usage patterns.
- **Cookies and Analytics Tools:** For session tracking, platform optimization, and user experience enhancement.
- **Communication Records:** Including user queries, support requests, and feedback.
- **Blockchain-related Info:** Wallet addresses used for accessing token utilities.

5. How We Use Your Information

Collected data is used for:

- Delivering and customizing our services
- Providing support and resolving user issues
- Ensuring platform security and fraud detection
- Analyzing usage patterns to improve features
- Fulfilling any regulatory or contractual obligations

6. Third-Party and AI Usage

LERN360 may rely on external partners, analytics tools, and AI technologies — including large language models (LLMs) — to support translation, personalization, and user interactions. While these tools enhance functionality, we do not guarantee the accuracy of third-party or AI-generated content. Users should exercise discretion and independently validate any outputs relied upon.

7. International Data Handling

We may process or store your data outside your country of residence, including via global service providers. Wherever your data is handled, we apply protective measures that align with applicable data protection standards.

8. When We Share Information

Your information may be disclosed only under the following circumstances:

- **With service providers** helping us deliver core functionality
- **During business restructuring** (e.g., acquisition, merger)
- **To comply with legal requirements** or protect platform rights
- **With your consent**, in any case where opt-in is required

9. Your Privacy Rights

You have the right to:

- Request access to your personal data
- Update or correct your information
- Request deletion of your data (unless retention is legally required)
- Limit or withdraw certain data uses
- Contact us with questions or requests: **support@lern360.ai**

10. Data Security Commitments

We implement commercially reasonable safeguards, including encryption and access controls, to protect your personal data. However, no method of data transmission is completely secure, and users should take reasonable precautions on their end as well.

11. Children's Privacy

Our services are intended for individuals aged 18 and older. We do not knowingly collect data from minors. If you are a parent or guardian and suspect your child has submitted personal data, please contact us immediately.

12. External Websites

Links to external resources or websites are offered for convenience only. LERN360 is not responsible for the content, privacy policies, or practices of those sites.

13. Policy Changes

This Privacy Policy may be amended at our discretion. The “Last Updated” date will reflect changes. Please review this page periodically to remain informed.

14. Contacting Us

If you have any privacy-related questions, concerns, or data requests, you may email us at: **support@lern360.ai**